

**Job Title:**

*Mechanic Service Technician*

**Description**

Service, repair, recondition and assemble customer and dealership equipment, new and used. Maintain and operate shop equipment and tools, performing quality work, as quickly and profitably as possible. Majority of the work is done in the shop, but some field travel may be required.

*Work Schedule: Monday – Friday (40 hours + week)*

**Responsibilities:**

- Accept repair orders as assigned by the Service Technician, Service Manager or assigned person.
- Diagnose problems and determine what repairs are to be completed. Coordinate with Service office staff in communicating necessary repairs to customer and obtaining approvals.
- Repair, service, recondition or assemble equipment as approved by the customer/ Service Manager.
- Complete service inspections on equipment, making recommendations on repairs needed.
- Communicate with customers in a positive, professional manner demonstrating patience in explaining repairs.
- Precisely document time and work performed on job tickets provided in a legible and complete manner.
- Conduct work in a safe manner, while following company safety guidelines.
- Attend meetings, training sessions, and other company events and participate in a positive, professional manner.

**Qualifications**

**Experience, Skills, and Knowledge:**

- Previous related experience required.
- Knowledge of farm equipment preferred.
- Must have a valid driver's license

## Company Benefits

- Competitive pay
- Health and dental insurance
- Vision, life and short term disability
- Per diem
- Simple IRA plan option
- Paid vacation
- Paid holidays